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## **5 Things to Consider When Choosing a Home Care Company:**

### **1. KNOW YOUR NEEDS:**

Make sure you have an understanding of what your needs are, because that will help determine what level of care you need. Refer to level of care list attached.

### **2. BUDGET:**

Calculate your budget because this will help in influence how many hours you can afford. Also, ask if they have a minimum per visit.

Private agencies typically work with Long-term Care policies and Veteran's Aid and Attendance Benefits

-Call your Long term Insurance Provider to see if it will cover Home Care Costs

-Call your local Veteran's Affairs Office to see if you would qualify for Veteran's Aid and Attendance Benefits (for veterans, spouses and widows of veterans)

In Charlotte it is:

Mecklenburg County Veteran's Services

700 N. Tryon St.

Charlotte, NC 28202

(704) 336-2102 Select Outreach

Also, to better understand Medicaid and Medicare visit:

[https://questions.medicare.gov/app/answers/detail/a\\_id/1347/~/-/who-can-get-medicare-covered-home-health-care,-and-what-services-does-medicare](https://questions.medicare.gov/app/answers/detail/a_id/1347/~/-/who-can-get-medicare-covered-home-health-care,-and-what-services-does-medicare)

### **3. LICENSED:**

Make Sure they are Certified Licensed Provider in your state

\*Check home care companies in NC by visiting:

<http://www.ncdhhs.gov/dhsr/reports.htm>

### **4. COVERAGE:**

Ask what area does the Agency Cover? And how much of a notice do they need before you want to start care?

### **5. UNIQUE:**

Ask what makes them different? Every agency has things that make them unique to other agencies. Feel them out – do you feel connected with a certain one over the others?

